

RM Rail Engineering Ltd Management System Quality Policy – MP001



RM Rail Engineering Ltd is a supplier of Rail Engineering Consultancy services to the UK rail industry, specialising in rolling stock.

RM Rail Engineering Ltd is committed to supplying products and services which exceed the needs and expectations of our customers and satisfy any related regulatory and statutory requirements. The company is also committed to continually improving the effectiveness of its Quality Management System to ensure an increasing level of customer satisfaction.

It is the policy of the Company to implement and enforce the quality assurance procedures and policies as defined in the Quality Manual. This carries the Managing Directors unqualified support, and it is a mandatory requirement that all employees comply with the policies and procedures as communicated in the Quality Manual.

We are committed to:

- 1, Ensure customers' needs and expectations are determined and fulfilled to a standard of excellence which fully satisfies their requirements.
2. Communicate throughout the Company the importance of meeting customer needs and all statutory and regulatory requirements.
3. Conduct periodic Management Reviews on the effectiveness and implementation of the Quality Management System.
4. Monitor processes that will lead to continual improvements; to recognise and prevent non-conformance issues.
5. Ensuring the availability of resources.

When any service is subcontracted out, the Company will assume responsibility of vetting and ensuring all subcontractors are qualified and competent in accordance with accepted industry standards.

The Company complies with all English and EU legislation and regulations specifically related to its business activities.

This Quality Policy is regularly reviewed to ensure its continuing suitability.

A handwritten signature in black ink, appearing to read 'Richard Martin'.

Richard Martin

Managing Director

RM Rail Engineering Ltd

January 2025