

RM Rail Engineering Ltd Management System Data Policy– MP003



RM Rail Engineering Ltd is a supplier of Rail Engineering Consultancy services to the UK rail industry, specialising in rolling stock.

This Privacy Policy document contains types of information that is collected and recorded by our Website and how we use it.

If you have additional questions or require more information about our Privacy Policy, do not hesitate to contact us.

This privacy policy applies only to visitors to our website with regards to the information that they shared and/or collect on our Website. This policy is not applicable to any information collected offline or via channels other than this website. Consent By using our website, you hereby consent to our Privacy Policy and agree to its terms.

Information we collect

The personal information that you are asked to provide, are to allow a tailored service proposal to be provided. If you contact us directly, we may receive additional information about you such as your name, email address, phone number, the contents of the message and/or attachments you may send us, and any other information you may choose to provide.

How we use your information

We use the information we collect in various ways, including to:

- Provide, operate, and maintain our services provided
- Understand and analyse how you use our website
- Develop new services, features, and functionality
- Communicate with you, including for customer service, to provide you with updates and other information relating to services requested,
- Send you emails • Find and prevent fraud
- Log queries and proposals

Third-Party Privacy Policies

Our Website's Privacy Policy does not apply to other advertisers or websites. Thus, we are advising you to consult the respective Privacy Policies of these third-party ad servers for more detailed information. It may include their practices and instructions about how to opt-out of certain options.

GDPR Privacy Policy (Data Protection Rights)

We would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

- The right to access – You have the right to request copies of your personal data.

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- The right to rectification – You have the right to request that we correct any information you believe is inaccurate. You also have the right to request that we complete the information you believe is incomplete.
- The right to erasure – You have the right to request that we erase your personal data.
- The right to restrict processing – You have the right to request that we restrict the processing of your personal data, under certain conditions.
- The right to data portability – You have the right to request that we transfer the data that we have collected to another organisation, or directly to you, under certain conditions. If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us.

Questions

If you have any questions about this Privacy Policy, please contact us

A handwritten signature in black ink, appearing to read 'Richard Martin'.

Richard Martin

Managing Director

RM Rail Engineering Ltd

January 2025